

Quarterly Newsletter

Practice Training

Reminder we are closed from 12:30pm every 3rd Tuesday of the month.

NHS

Get your free NHS flu jab if you're eligible

Do all you can to keep yourself well during winter.



Download the NHS App today!



Secure access 24 hours a day
Access a range of NHS services anytime, anywhere

Practice update

Proposed merger of Highbridge, Burnham and Berrow Medical Centre

The proposed merger has been successful, and the merger will take place between Friday 7th November and Monday 10th November. During this time the practice will have a limited service from 12pm on Friday 7th November and won't be fully operational again until Tuesday 11th November. Please bear with us during this time while the computer systems are being merged. We will have limited access to patient records during this time.

Flu Season 2025

Our annual flu clinics will be starting from 13th October, if you are eligible, you will receive a text/letter inviting you to book your appointment.

ASKMYGP

You are not required to submit a new request for a nursing appointment or prescription via ASKMYGP. Please contact reception directly to book these appointments or you can submit your prescription request via the website.

STOPTOBER

Do you smoke? Would you like help to quit?
SmokeFreeLife Somerset are here to help
Phone: 01823 356222
Email: smokefreelife@somerset.gov.uk

Staff updates

We sadly said goodbye to Dr Uta at the end of August and Dr Olding will be leaving us early October. We wish them all the best for the future.

We are currently going through the recruitment process and hope to update you in the next newsletter.

Statistics for past 60 days

Our staff are working incredibly hard to provide you great levels of care.

How many patients do we have? **13,591**

We answered **9,100** phone calls in the past 60 days.

We have offered **9,709** appointments.

We had **456** patients that 'Did Not Attend' for their appointment.

180 home visits were provided.

We have received **7,379** AskMyGP requests in the past 60 days.

Patient Participation Group (PPG)

We have an excellent group of patients who volunteer to be the voice of our patients. If you wish to join, or get involved please contact the chairman:

Please email Pat Barthram
mpbarthram@gmail.com

or speak to us at the practice who can pass on your details



Please continue to submit any new or ongoing medical concerns via AskMyGP. You may do so via our website or reception team.

Opening hours:

7:30am-10:30am Mon-Fri

