

### Highbridge Medical Centre: Friends & Family Results: 2023 - 2024

Below are the Friends and Family feedback results the practice has obtained within the year. Feedback is extremely important and enables the surgery to learn and make changes based on patient experience.

Please continue to provide the practice with feedback after you have used our services.

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Very Good	223	226	205	241	191	246	222	265	209			
Good	63	56	50	64	51	73	89	61	58			
Neither Good Nor Poor	17	20	9	19	13	14	10	17	16			
Poor	10	1	8	10	9	6	11	3	9			
Very Poor	17	11	11	6	6	4	7	8	10			
Do Not Know	2	0	0	0	1	0	0	0	0			

Highbridge Medical Centre: Friends & Family Results 2023 - 2024 [%]

