



Important Patient Information

TO SUPPORT A SUCCESSFUL MERGER, THE SURGERY WISH TO MAKE YOU AWARE OF THE FOLLOWING BETWEEN THE PERIOD OF FRIDAY 31 OCTOBER 2025 AND TUESDAY 11 NOVEMBER 2025

Between Friday 31 October 2025 and Tuesday 11 November 2025 the practice teams will need to clear down the current operational system that deals with prescriptions and test results for Highbridge Medical Centre. Patients therefore need to be made aware of the following:

- **Repeat Prescriptions:** where Highbridge patients require repeat medication between 31/10/2025 and 16/11/2025, **please submit requests on or before 31 October 2025.** Please be assured that the surgery will be able to deal with any urgent requirements in a different way where appropriate. **Repeat orders will return to normal from Tuesday 11 November 2025.** During this period, the surgery may issue two months of medication.
- **Test requests:** routine blood and other test requests will pause from **Monday 3 November** until Tuesday 11 November 2025. Any urgent results will be communicated to us by telephone. Urgent bloods, if required within appointments, can be taken via paper request.
- **askmyGP:** our online consultation system is not affected and patients may continue to submit requests to the system as usual throughout this period.

When is the last date to submit repeat prescription requests (prior to the merge)?



Requesting will return to normal from Tuesday 11th November 2025.